

JORDAN WADE

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OBJECTIVE

A Systems Administrator position in which to apply my expertise in systems monitoring, automation, and process improvement.

EDUCATION

B.A. Cognitive Science with Highest Distinction, Phi Beta Kappa **2009**
University of Virginia, Charlottesville, VA

A.A.&S. Science, summa cum laude **2007**
Central Virginia Community College, Lynchburg, VA

PROFESSIONAL EXPERIENCE

Genworth Financial, Lynchburg, VA **2003 – 2007**

Programmer/Administrator (July 2005 – August 2007)

- Greatly improved the capacity of the monitoring system for over 100 business-critical transactions during a self-initiated system redesign project
- Recognized a need for single-point access to server configuration and support information and created a visual configuration management utility for the entire server inventory
- Served as administrator for Oracle Grid Control, providing Oracle DBAs with numerous monitoring and productivity tools
- Served as administrator for BMC Patrol monitoring system for over 200 servers
- Managed over 300 virtual machines with VMWare

Sr. Computer Operator (May 2003 – July 2005)

- Dramatically improved problem tracking by designing, constructing, and implementing a custom event logging system
- Identified a lack of documentation on standard operating procedures and implemented a comprehensive procedure manual for the Computer Operations Group
- Automated numerous manual tasks using various scripting solutions and languages

Electronic Data Systems, Forest, VA **1999 – 2003**

Computer Operator (November 1999 – May 2003)

- Monitored batch processing on an IBM s/390 mainframe
- Maintained a 9,000 unit tape library and prepared tapes for off-site storage

TECHNICAL

Languages: ASP, CSS, HTML, Java, Matlab, PHP, shell scripting, SQL, Visual Basic

Applications: AlarmPoint, BMC Patrol, Business Objects, Empirix E-Load suite, HP Insight Manager, Minitab, MS Office, MS Frontpage, OpenOffice, Oracle Grid Control, SPSS, Vertias Netbackup, VMWare Virtual Server

OS: AS400, MVS, Windows, Unix/Linux

Databases: MS Access, MS SQL Server, MySQL, Oracle